



ACT
Government

2024-25 Multicultural Inclusion Grant Program

Grant Guidelines

Applications open: 12 noon Tuesday 19 November 2024
Applications close: 3 pm Tuesday 4 February 2025

Accessibility Information

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- If English is not your first language and you require the **translating and interpreting services** – please telephone **13 14 50**.
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2024-25 Multicultural Inclusion Grant Program

1 Introduction

The Community Services Directorate is pleased to announce the opening of the 2024-25 Multicultural Inclusion Grants Program (the Grants or the Grant Program).

In February 2023, following extensive community consultation, the ACT Government enacted the *Multiculturalism Act 2023*, to support the Territory's continuous growth and improvement as an inclusive city, and celebrating our multiculturalism and diversity. The Charter for Multiculturalism was also established under the *Multiculturalism Act 2023* and reinforces the ACT Government's dedication and commitment to supporting and fostering an inclusive Canberra where everyone feels a sense of belonging, and where cultural diversity is not only accepted but also embraced and celebrated.

2 Aim

This program aims to fund projects that celebrate cultural diversity and enhance social cohesion in the ACT. The grants highlight and promote community participation, cultural diversity, and inclusion in the ACT in line with the Charter for Multiculturalism and the *Multiculturalism Act 2023*.

3 Government objectives

Aboriginal and Torres Strait Islander People

Aboriginal and Torres Strait Islander led organisations and people are encouraged to apply.

Consistent with the objectives of the grant program, funding for projects, activities or initiatives that contribute towards closing the gap on disadvantage between Aboriginal and Torres Strait Islander and non-Indigenous Canberrans will be considered.

This is part of the ACT Government's commitment to Closing the Gap for Aboriginal and Torres Strait Islander peoples.

As outlined in the [ACT Aboriginal and Torres Strait Islander Agreement](#), the ACT Government and community partners are committed to self-determination as the guiding principle in the delivery of programs and services.

ACT Health and Wellbeing

Projects and initiatives must demonstrate how they address any of the ACT Health and Wellbeing Framework outcomes.

For more information, visit the [ACT Wellbeing Framework website](#).

4 Eligibility requirements

Who can apply?

- Organisations

Individuals, profit making groups, government entities and registered political parties are not eligible to apply.

Eligible organisations, partnerships or collaborations can only apply once in the 2024-25 round.

Organisation eligibility requirements

Organisations can apply if they:

- Operate in the ACT
- Are a non-government, legally incorporated entity or supported by an incorporated auspicing association
- Are a registered not-for-profit or a charitable organisation
- Have no overdue acquittal obligations for any previous Community Services Directorate grant. **All overdue acquittals must be completed prior to submitting an application.**
- Have the qualifications, skills, experience, and reputational standing to manage the proposed initiative or event
- Have not received funding from another source to deliver or provide the same or similar project/program
- Have an appropriate insurance cover held by the organisation implementing a funded project. This may include Public Liability of no less than \$10 million, Personal Accident, Volunteer Cover and or Directors Professional Indemnity. Evidence of insurance may be required as a condition of the grant.

Unincorporated community groups may be eligible to apply through an auspicing entity. For more information refer to 'Community groups to be auspiced' section.

Auspicing arrangements

If you are a community group or organisation that is not legally incorporated (unincorporated) then you may ask an incorporated association to auspice an application on your behalf.

An auspicing body is an organisation that accepts the legal responsibility including financial accountability for a project. If your organisation is not a legal entity, you will need to arrange for an organisation that has legal status to act as an auspicing body.

The auspicing organisation must provide a letter of support with the application stating they will:

- Be the applicant for this grant funding and if successful contract directly with the

Community Services Directorate for the receipt of grant funding, and comply with all grant funding contractual obligations, including the provision of financial acquittal documentation

- Be the entity that will accept the grant funding for the project and administer the funding in accordance with the Grant Guidelines and Letter of Offer
- Disburse grant funding to the auspiced party in accordance with the Grant Guidelines and Letter of Offer and not unreasonably withhold funding from the auspiced party for the implementation of the project.

5 Funding

The total funding available under this Program is \$197,000.

As there are no goods or services being exchanged, and the grant is intended as a contribution, GST is not applicable to grant payments.

There are 2 categories:

- Cultural Celebrations, and
- Community Programs to enhance social connection, and inclusion.

Cultural Celebrations grants are available to help celebrate and mark significant cultural days, celebrations, and observances in the form of community events held over less than a week. The maximum grant that can be applied for in this category is \$3,000.

Community Programs grants are available to strengthen and promote community inclusion and social connection, raise community awareness of and respond to racism and discrimination, promote, share, and strengthen the value of Canberra's cultural diversity, and to support access to services programs and information. These grants will fund programs that are run over multiple weeks or months and the maximum grant that can be applied for in this category is \$6,000.

A community in-kind or financial contribution of a minimum of 15% is required for projects and programs with a total value of more than \$3,000.

The funding from these grants intended to be used for events and programs that occur during the 2025 calendar year.

Applicants can apply in both categories.

Successful recipients must spend the grant within 12 months of receiving the grant.

6 Priority areas for funding

The 2024-25 Multicultural Inclusion Grants Program has 5 priority areas for projects and initiatives:

Collaborative projects, events and programs that strengthen and promote diversity, community inclusion and social connection

Raising community awareness of and responding to racism and discrimination

Promoting, sharing, and strengthening the value and understanding of Canberra's cultural diversity

Celebrations and observances of significant cultural days

Supporting access to services, programs, and information in culturally appropriate ways.

Applications may include proposals for programs, projects, events, or forums that:

- Strengthen community inclusion and social connection through collaborative programs, projects, activities, and events involving the wider Canberra community
- Promote community inclusion through cross-cultural and inter-faith engagement programs, including Harmony Week
- Support community inclusion and social connection by providing access to programs and services in a culturally appropriate way including translated information and advice (for example, swimming lessons, literacy classes, road and other community safety messages, skills development, and social groups)
- Document the contribution of multicultural communities in the ACT through the collection and promotion of oral and printed history
- Enable Canberra's multicultural communities to celebrate and mark significant cultural days, celebrations, and observance
- Strengthen and promote Canberra as a Welcoming City
- Provide accessible services and program for people from multicultural communities
- Support an equitable, harmonious, progressive and unified community across the ACT
- Support and build community connection and resilience

Proposals for events must provide a safe, smoke, alcohol, and drug free environment, and should be free to attend.

Project eligibility

Eligible projects must:

- Provide a service/program or event which will be located primarily in the ACT and primarily for the benefit of ACT residents
- Explain how the program will primarily benefit ACT residents
- Include all supporting documentation needed for the application.

Late applications will not be accepted.

Funding cannot be used for

Participants are not allowed to spend grant funding on:

- Projects that do not contribute to or meet the aims and priorities of this program
- Projects that are not delivered primarily within the ACT or benefits the ACT community
- Projects requiring ongoing funding to sustain the project or activity
- Projects or activities already funded by the ACT Government or Australian Government, or where alternative more appropriate funding is available.
- Projects that are a duplication of, or in parallel with an existing service, program, project, or event
- Commercial and fundraising projects and events
- General administration and operational costs such as salaries, memberships, subscription fees, communication and IT, stationery, rent, leasing, utilities, machinery, vehicles or large capital equipment of any kind
- Items not declared in the grant application and therefore unapproved
- Costs of projects or activities that have already taken place, or items already purchased
- Any performance or activity at the National Multicultural Festival.
- Operational insurance costs specific to the project
- Activities for or by a political party
- Any travel or accommodation costs
- Prize money or gifts
- Activities that contain content that may offend or bring into disrepute the applicant organisation, the Community Services Directorate and/or the ACT Government
- Activities that do not comply with public safety requirements or meet relevant Australian Government legislative requirements.
- Projects which are deemed to be inappropriate or offensive.

7 Assessment of applications

When your application is received it will be checked against these Grant Guidelines to ensure eligibility for funding.

Assessment process

Following the eligibility check, the Grant Assessment Team will assess your application. The Grant Assessment Team will be made up of a chairperson and 2 other assessors which may include a

member of the community. Grant Assessment Team members will be appointed on their knowledge of the priority areas.

Successful applications may not receive the full amount applied for. The Grant Assessment Team will review and adjust the level of allocated funding as necessary.

Grant Assessment Team members will use the information provided in your application and information from any previous Community Services Directorate grant rounds to assess the applications submitted. If you have been successful in other recent grants rounds, the Grant Assessment Team may take this into consideration during their assessment where there a high number of applications received to ensure fairness across all applicants.

All decisions on whether to award a grant, or on the amount of any grant, are at the sole discretion of the Community Services Directorate.

Assessment criteria for applications

Due to the competitive process, all eligible applications will be assessed and prioritised by the Grant Assessment Team against the following assessment criteria:

- **Alignment:** The application demonstrates that the project, event, or activity aligns with the aim of the Grant Program.
- **Evidence of need:** The application demonstrates the community need with evidence. The application provides documentation or details of consultation taken place with the target community.
- **Sustainability:** The application demonstrates how the project will contribute to community inclusion and social connection beyond the funding period.
- **Demonstrated capacity:** The application demonstrates that there is appropriate resourcing to deliver the project; that there is the people, skills and experience to manage the proposed initiative or event.
- **Budget:** The application demonstrates that the project, event, or activity has a realistic timeframe; and the budget is based on sound cost estimates, is realistic, clearly details all the proposed expenditure for the project and demonstrates value for money.

A budget is an estimate of income and expenditure required to complete your project. You will need to provide a budget with your application. This needs to show the funding breakdown for different items.

In some cases, due to the high demand for grants only partial funding can be offered. Therefore, you will need to consider if you can proceed with your project if only part-funding is available.

If you have applied for another grant for this same project, please ensure this is explained in your application.

Late applications will not be accepted.

Notification of outcome

All applicants will be notified of the outcome of their applications in writing via email.

The Community Services Directorate expects to notify applicants of the outcome of their applications in mid-May 2025. Please ensure that this timeframe is taken into consideration when planning your projects. Between the grant round closing and receiving an outcome letter, applicants may not hear anything from the Community Services Directorate Grants team.

Unfortunately, not all applications can be funded as there are usually more applications received than funds available. This does not necessarily mean that the project or application is not worthy. It is more likely that other project applications were ranked higher in the assessment process.

If you would like feedback on your application, please see the 'Application Feedback' section.

8 Accepting a grant

Grant Agreement

Successful applicants will be required to enter into an Agreement. This will be via a Letter of Offer with the Community Service Directorate for which Grant funding will be provided. The Letter of Offer will include:

- How to accept an offer
- Detail on the grant amount to be funded
- Detail the purpose or activity for which the grant is given
- The term of the funded activity for which the grant amount must be fully expended; and
- How to acquit the grant funds when the project has been completed.

Funds must be spent only on items and activities listed in your application. The Letter of Offer may have conditions of what the funding can and cannot be spent on.

Changes to project

A grant is funded based on the details of your application only. If something changes due to unexpected circumstances, you must first obtain written approval from the Community Services Directorate. Your request to change the project will be reviewed by the Delegate and you will be advised in writing if the request is approved or declined. Failure to seek approval to change the purpose can result in non-conformance and may result in you having to return the full grant amount that was paid by the Community Services Directorate.

Acknowledging support

Grant Recipients must ensure the assistance provided by the ACT Government is appropriately acknowledged in any promotional or other materials. The ACT Government's Branding Guidelines and "Supported By" logo are accessible at:

[Design and Brand Guidelines - ACT Government](#)

Grant and project promotion

The names, project descriptions and funding amounts of all successful applications will be posted on the ACT Government Grants website following completion of the grant process. By accepting a grant, you agree to this and to the ACT Government Media team contacting you to discuss publishing a story on how the grant was used.

If you do not want your name published, or to be contacted by the ACT Government Media Team please let the Community Services Directorate Grants Team know when you accept your grant.

9 Acquittal and reporting requirements

All successful applicants must expend the funds within the timeframes nominated in the Letter of Offer.

An acquittal is a signed declaration, submitted at the end of the activity, stating that funding was used for the agreed purpose. This includes providing copies of receipts as proof of expenditure.

Acquittal process

The acquittal of the grant must be submitted through SmartyGrants at:

<http://dhcs.SmartyGrants.com.au>

Instructions will be provided to successful applicants in their Letter of Offer. You will need to login using the same identification details you used to submit the application. Please keep this in a safe place.

The funds must be expended in accordance with the activity/project outlined in the grant application and in the Letter of Offer, and all receipts must be retained and submitted with the acquittal.

Unspent funds

Any unspent funds from your grant must be returned to Community Services Directorate. Please email the Community Services Directorate Grants team at CSDGrants@act.gov.au to advise of any unspent funds.

Please note: To be eligible for funding in any future Community Services Directorate grants rounds, applicants must meet all acquittal requirements.

10 Application submission

Online Application Form

Now that you have read the Grant Guidelines, this section explains how to submit your application on SmartyGrants. All applications must be submitted via the online application form at:

<https://dhcs.smartygrants.com.au/2425MIG>

All applications must be submitted online. Hardcopy or email applications will not be accepted.

If you require assistance to complete your application, please contact Multicultural ACT at:
ma@act.gov.au

Start early – the process of preparing a grant application depends on how well you have planned the activity for which you are applying. You can start this process long before you start and submit an application.

If you have never prepared a proposal or written a grant application, we suggest you take some time to understand the process and reach out for assistance if you need it. You will find lots of tips on the SmartyGrants website –

<http://help.smartygrants.com.au/display/help/Help+Guide+for+Applicants>

Start gathering your support materials. These might be quotes, or website details. You can never have enough evidence to support an application, so long as it is relevant to the activity to be funded.

Create login

You will need to create a log in to begin your application and you may begin anywhere in the application form. Please make sure you save as you go.

Navigating form

On the right-hand side of every screen, there is a box which links directly to every page of the application. Click on any page to jump directly to that page. You can also click 'next page' or 'previous page' on the top or bottom of each page to move forward or backward through the application.

Saving draft

You can press 'save' at any point and log out. When you log back in, your draft application will be saved, and you can start where you left off.

Submitting application

The submit button is on the final page. You will not be able to submit your application until all the questions are completed. Once your application has been submitted, you cannot make further changes to it.

Supporting documentation

All applicants must provide supporting documentation at the time of submission.

If your application does not include all the required documentation, it may be deemed ineligible.

SmartyGrants provides an online help guide for applicants. This guide will explain the essential steps you need to take to complete and submit your form. The help guide is accessible at:

<http://help.smartygrants.com.au/display/help/Help+Guide+for+Applicants>

Correct contact details

Please make sure that the contact details listed in your application form are correct. Community Services Directorate will use this information for all correspondence relating to your application.

Completing application as a group/team

Several people can work on an application using the same login details provided that only 1 person is working on the application at any given time. Please ensure you save as you go.

Save application

It is recommended that you keep a copy of your application for your records as well as your application ID number (e.g., 2425MIGxx). You can print a copy of your completed online application or save it as a PDF.

11 Application feedback

Providing feedback

Applicants are encouraged to complete the feedback questions at the end of the application form. This feedback assists to improve grant programs, processes, and service delivery. You can also email feedback to the Community Services Directorate Grants team at CSDGrants@act.gov.au.

Requesting feedback

Community Services Directorate supports your right to ask questions about the grant application process. If your application has not been successful, email the Community Services Directorate Grants team at CSDGrants@act.gov.au, quoting your application ID number and outlining your specific concerns. The Community Services Directorate will provide a response as soon as possible.

This information also assists to improve grant programs, processes, and service delivery.